

# USERS MANUAL

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**Profoon®**


**PDX-1000  
Series**



**ATTENTION:** This telephone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

## **SAFETY INFORMATION**

Read the safety instructions before first use of this phone.

- Use only the batteries supplied with this telephone.
- Do not use any mains adapter(s) other than the one(s) provided otherwise you may permanently damage your phone.
- Do not use the phone in damp humid conditions such as a bathroom. Do not expose the phone or batteries to water or fire.
- Do not dispose of used batteries with household waste or by burning. 
- Do not use the handset(s) in an explosive hazard area.
- To prevent electric shock, never try to open the base or handset(s) enclosure.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that your phone could be damaged by an electrical storm. It is recommended that you unplug your phone from the mains supply and telephone socket during a storm.

Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.

We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.

Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one meter from such appliances.

## **INTRODUCTION**

The PROFOON PDX-1000 series DECT telephones are cordless telecommunication systems, based on the DECT (Digital Enhanced Cordless Telephone) technology.

The PDX-1000 comes with one handset only. The PDX-1020, PDX-1030 and PDX-1040 models come with multiple handsets. The PDX-1000 series DECT telephones can only operate with the handset(s) supplied. It is not possible to extend your PDX-1000 series with more handsets.

## **DECLARATION OF NETWORKCOMPATIBILITY**

The Profoon PDX-1000 series is designed for use on the 'public switched telephone networks (analogue single-line)' of telephone- and cable-companies inside the European Union.

Each country and/or provider might require a different telephoneplug.

The function Caller-ID is based on both the DTMF and the FSK system (automatic detection). It might be possible that you have to subscribe to this feature.

The Profoon PDX-1000 series complies with the essential requirements and provisions as described in the European Directive 1999/5/EC.

## **DECLARATION OF CONFORMITY**

The declaration of conformity is available on the website [WWW.PROFOON.COM](http://WWW.PROFOON.COM)

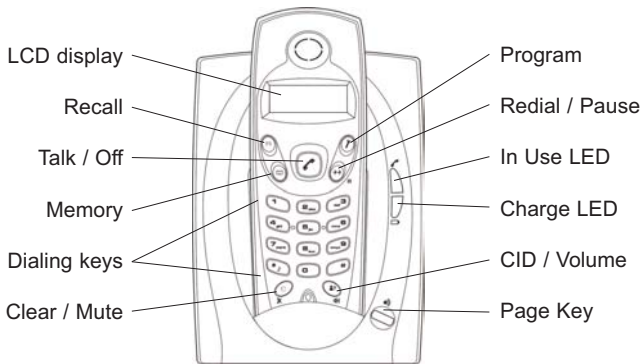


[www.profoon.com](http://www.profoon.com)

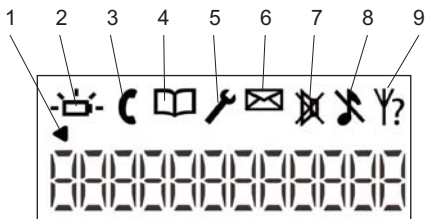
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## YOUR TELEPHONE



## LCD DISPLAY ON THE HANDSET



1. The phone number contains more than 12 digits. (the display only shows the last 12 digits).
2. Batteries in the handset need recharging
3. The phone is in use
4. Memory dial records are being retrieved or set up
5. The phone is in programming mode
6. There is a new CID not reviewed yet
7. The call is muted
8. The ringer is turned off
9. The handset is too far away from the base

In idle state the handset shows the handset number HS-x where x represents "1", "2", "3" or "4".

## **INSTALLATION**

1. Connect the output plug of the mains adapter to the socket on the bottom of the base unit and the mains adapter to the wall mains supply.
2. Plug the mains adapter of the charger(s) (if supplied) into the wall mains supply.
3. Place 2 AAA batteries, observing their polarities, into the battery compartment on the (each) handset.
4. Slide the battery door(s) firmly into place.
5. Connect the telephone lead to the telephone socket on the bottom of the base unit and to the wall phone socket.
6. Place the handset(s) on the base unit (or on the charger(s)) and let the batteries charge for a full 14 hours before using.

### **CAUTION**

Use only the mains adapter(s) supplied with this telephone. Incorrect adapter polarity or voltage can seriously damage the unit.

Use only the charger(s) supplied with this telephone. Incorrect charger type can cause damage to the handset(s).

**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.** Refer to the original type supplied with this telephone.

## USAGE


### **INCOMING:**

1. lift the handset and press  to answer the call


Refer to page 12 in case you want to change the ringtonal.

### **OUTGOING:**


#### standard:

1. press  and wait for the dialtone
2. key in the telephonenumber through the keyboard

#### blockdialing:


1. key in the number (use button **C** to correct)
2. press 
3. the number will be dialed

#### last number redial:


1. press  $\rightarrow\rightarrow$
2. press , the last dialed number will be redialed (or press button **C** for over one second to return to the idle state)

The capacity of the last dialed number is 20 digits.



### **ON HOOK:**

1. press button  or put the handset into the base or into the charger pod to go on hook.

### **RECEIVING VOLUME:**

1. Press  during the conversation to increase or decrease the receiving volume. This setting will be kept in memory.

### **MUTE:**


1. Press button **C** to mute the call. Symbol  is turned on. The caller is not be able to hear you but you are still able to hear the caller.
2. Press button **C** again to unmute the call and turn the symbol  off.





## **MEMORY:**

The memory of each handset of the PDX-1000 series has a capacity of 10 telephonenumber of maximum 20 digits each.


### Programming:

1. key in the number through the keyboard and press 
2. press one of the 10 key's (0-9) of the keyboard

### Dialing:


1. press  and press the key under which the number is stored (0-9)
2. press 
3. the number will be dialed


### Pause:


In case you are connected through a PABX, a waiting time must be inserted direct after the prefix number. Press  and keep it pressed until after one second a "P" comes in the display.


## **CALL TRANSFER / TOGGLE / CONSULTATION:**


This feature is only available when you purchased a PDX-10xx telephone with multiple handsets.

1. during the conversation press  and keep it pressed until after one second the internal dialtone is heard, the CO line will be put on hold
2. dial the internal number of the other handset
3. as soon as the other handset answers the call, you have the following options:

Call transfer: press  to transfer the CO line to the other handset






Toggle: by pressing button  for one second, you can toggle between the other handset and the CO line

Consulting: press  after you have consulted the other handset and keep it pressed for about one second to return to the CO line

In case the other handset does not answer your call, press  to return to the CO line.

## **INTERCOM:**

This feature is only available when you purchased a PDX-10xx telephone with multiple handsets.


1. press , the outside dialtone is heard
2. press  and keep it pressed until after about one second the internal dialtone is heard
3. dial the number of the other handset
4. as soon as the other handset answers the call, you can have your intercom-conversation
5. press  to disconnect
  - in case the other handset does not answer the call, press  to disconnect
  - in case you do not hear the external dialtone after pressing , one of the other handsets has a conversation on the outside line



Attention: during an intercom call, your telephonenumber is busy for incoming calls.

## **CALLER-ID:**



During an incoming call, the number of the calling party comes on the display of your handset(s).

### Review:

In case the symbol  lights in the display, you have received a new call.

1. press  to see the number of the last incoming call
2. press  again to return to the idle state

### Call back:

1. press  to get the number on the display
2. press  to dial the number

Attention: It might be possible that you have to subscribe to this feature. Please consult your provider.

## **TELESERVICES:**

Buttons \* and # are function buttons, needed for divers telecom-services (teleshopping, telebanking, etc) or to control divers telecom devices (PABX, answering machines, etc). Refer to the concerning manual.

## **CLIP ON CALL WAITING** (only FSK based systems)

If you have subscribed to this service, the telephone will show the phone number of another incoming call while you are talking on the phone.

If you press **R**, the current call will be put on hold and you could talk with this second caller. Subsequent presses of button **R** will toggle you between these 2 callers.

In any case, the LCD will show the phone number of the first caller.

## **PAGING THE HANDSET(S):**

You can page or locate the handset(s) by pressing  on the base.

The handset(s) will produce the paging tone (same as ringer melody) for 30 seconds and LCD display shows "OOOO".

You could stop the paging by pressing any key on the handset.


Paging is not available when one handset is accessing the telephone line.

This feature is affected by the ringer melody, ringer volume and ringer on/off that you've programmed.

## **CALL TRANSFER AND NETWORK-SERVICES:**

Use the **R** key to activate special services from your telephone-company or to transfer a call in case you are connected through a PABX. The FLASH time is adjustable. (see page 12)






## **OUT OF RANGE:**

- \* You will be alerted when the handset is too far away from the base. The symbol  will turn on. Bring the handset nearer the base to move it back in range.
- \* If you are talking on the phone, you'll hear an alert tone through the earpiece. If you fail to bring the handset back in range with the base, your call would be disconnected.


## SETTINGS

### **RINGER:**

#### Rhythm and volume:




1. press  and keep it pressed until after about one second the symbol  comes in the display
2. press button 1, 2 or 3 to select another rhythm (you can hear this rhythm through the speaker)
3. repeatedly press  to select the desired level (you can hear this level through the speaker)  
when the display shows , the ringer is set to OFF
4. press  to store the selected rhythm and volume

#### Shortcut to Turn Ringer On/Off:

You can turn on/off the ringer by pressing and holding \* in standby mode. The symbol  will turn on when the ringer is turned off.

When the ringer is turned on using this shortcut method, the ringer volume will be set to medium.

### **FLASHTIME:**

1. press  and keep it pressed until after about one second the symbol  comes in the display
2. - press button **R**, and button **1** to select a flashtime of 100mS (this is the default setting)  
- press button **R**, and button **2** to select a flashtime of 300mS
3. press  to store the selected flashtime

## SYSTEM FAILURE



In case of a possible system failure, please remove the battery-pack from the handset(s) and disconnect the power adapter and telephone connectioncord from the corresponding wall outlets. Wait several minutes and reconnect all. If this does not help, then please consult your dealer.

## **RESTORE DEFAULT FUNCTION**

The restore default function performs the following operations on the handset:

- Clear CID log
- Clear Redial buffer
- Clear Phonebook entries
- Set ringer melody to melody 1
- Set ringer volume to 3
- Set receiver volume to 2
- Set flash duration to short

### **PROCEDURE**

1. Remove the batteries from the handset
2. Press and hold button 
3. Install the batteries, release button  and wait for a ringing signal
4. Press button 5 on the handset and wait until you hear a click, all memories are now cleared and defaults are restored
5. Remove again the batteries, wait a couple of seconds and re-install them again to power up the handset in a normal way.

## **MAINTENANCE**

- \* Do not clean any part of your telephone with benzene, thinner or other solvent chemicals - this may cause permanent damage that is not covered by the guarantee. When necessary, clean it with a damp cloth.
- \* Keep your telephone away from hot, humid conditions or strong sunlight.
- \* Every effort has been made to ensure the highest standards of reliability for your PDX-1000 series telephone. However, if something does go wrong, please do not try to repair it yourself - consult your supplier.
- \* Do not use your telephone outdoors in the rain, or handle it with wet hands - water can damage electrical equipment.

## GUARANTEE CARD

### CUSTOMER:

Name: attach here your  
Address: purchase ticket  
Zip-code:  
City:  
Telephone:  
Model & serialnumber:

You have a guarantee of 24 MONTHS after the date of purchase of this Telephone. We guarantee during this period the free repair of defects caused by material- and construction faults. This at the importers discretion. It is only possible to claim to the guarantee when you enclose your purchase ticket with the telephone.

### HOW TO ACT:

If you notice a defect, consult the manual first. If this manual gives you no definite answer, consult your dealer with a clear description of your complaint. He will collect the device together with this guarantee card and the dated purchase ticket and he will take care of a prompt repair, respectively free sending to the importer.

### THE GUARANTEE EXPIRES:

When used inexpert, faulty connections, leaking and faulty placed batteries, use of unoriginal parts or accessories, negligence and defects caused by fire, flood, stroke of lightning and natural disasters. With unqualified modifications or repairs by third persons. With incorrect transport without a suitable packing. If the device is not handed in with the correct filled in guarantee card and the purchase ticket.

NOT UNDER THIS GUARANTEE: cords, plugs and batteries.

All further responsibilities, in particular subsequent damages, are excluded.



