# Gooey Soft and Sticky

User Interface Design for Programmers

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#### What is the book about?

- Controlling your environment makes you happy
- User expectations of software/environment
- How to determine what the user expects
- Choices
- Affordances, metaphors and consistency

### User expectations

A user interface is well designed when

 The program behaves exactly how the user thought it would.

#### Or rephrased:

The program model conforms to the user model

## History

 Software is the result of discussions which have lead to options in the program.

Options require decisions

Prevent choices where they are not necessary

#### Choices

Bad example:



The user doesn't care at this moment for a choice, he needs help

#### Choices

Good example:



Give the opportunity to change the visuals, not the functionality

## Affordances and metaphors

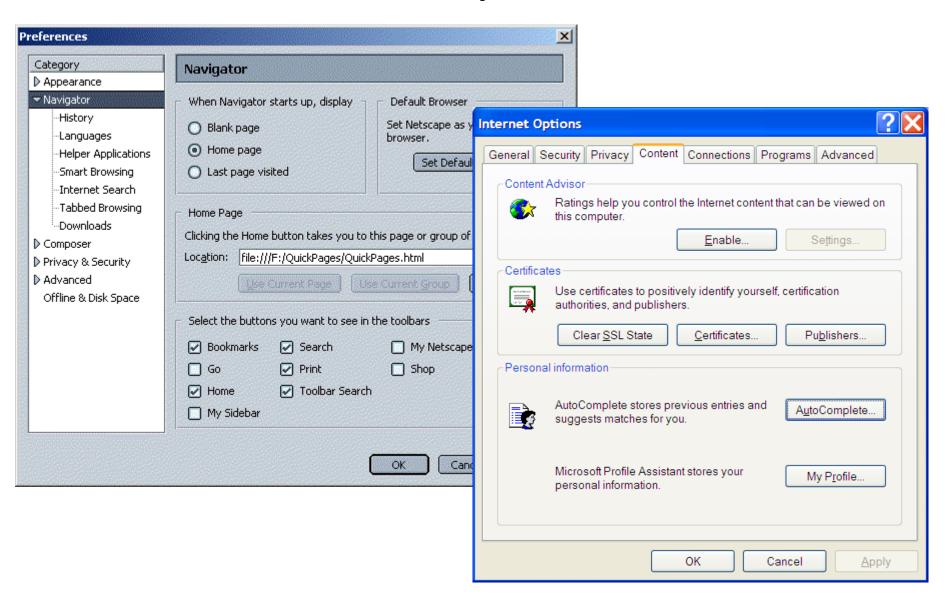
• Fills up the gap were the user model lacks information on how to work with the program.

 For example buttons, or the Desktop environment





### Metaphors



## Consistency

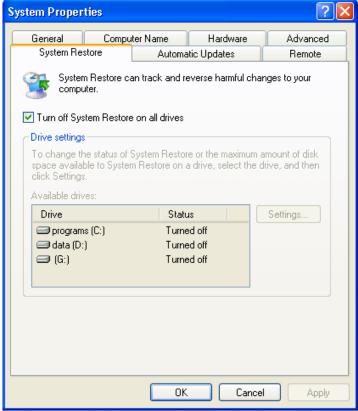
 Don't try to be too creative and use different shortcuts

 It will confuse the user because the program model doesn't fit with the user expectations

### **Tabs**

Acts like real tabs, but not when many options are present





### **Tabs**

