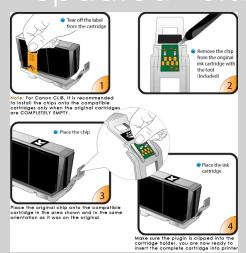
People can't read

Put less words in the boxes...
The more words the less people read the text boxes

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People can't read

• Buying a similar product they had before only the updated version like for example a television.



- •They use the product without reading the guidance letter
- That is why nowadays the installation guides contain large pictures and just small amounts of text to help the user

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People can't read

- Using Photoshop or other graphical applications for the first time. All kind of tutorials are available
 - •People read the tutorial selective and read only half of the words because the tutorial is so long.
 - That is why photoshop added the help function. People can select themselves what they want to read.

Users can't control the mouse very well

Give buttons larger sizes.

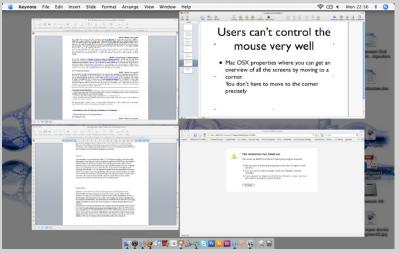
Use the allignment that people can move the mouse to the extremes and still do the action they would like. Like the start button of windows.

Users can't control the mouse very well

Mac OSX properties where you can get an overview of all the screens by moving to a corner.

You don't have to move to the

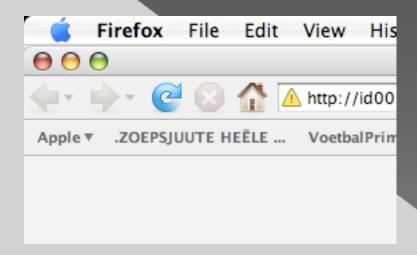
corner precisely



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Users can't control the mouse very well

The button to close the windows in the MAC operating system.



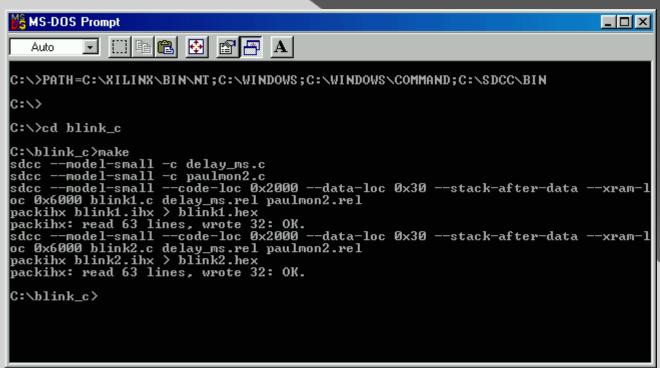
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People can't remember



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Ms-Dos Typ the filename



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Picture-recognition Icons vs. Thumbnails





Example Vacuum cleaner

Button at the end

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